

HEX64 InfoSolution Pvt. Ltd.

ABOUT HEX64

At HEX64, we believe in giving overall support to your IT infrastructure from the initial setup to the fixation of issues which were overwhelming you for the past many years. No need to search for different services, we are your one stop solutions provider for IT support.

We have created our team of technicians, very selectively. Whether it is a matter of security, audit, cloud migration/ integration or network design and deployment, our proficient team of network engineers is adept to offer solutions for both major and minor problems. Let us be partners in growth! We can help you improve the productivity of your products/services.

Our mission



- Our sole mission is to help you grow your business
- We personalize IT solutions to enhance the scope of business opportunities
- We help you enhance customer satisfaction via the implementation of robust IT infrastructure solutions
- Our objective is to collaborate your workforce in an optimum manner
- Never give in to the IT security threat. HEX64 would empower you with most robust security framework.
- ▶ HEX64 takes care of your budget and business priorities.
- Our IT solutions provide you an access to our expertise in advanced technologies.

Why choose us?

- We integrate custom solutions for information technology for creating new business opportunities and enhance the opportunities for your existing business.
- We can help you reduce the cost overhead by increasing the efficiency and lessening the downtime with the help of application integration, design solutions and proper management of data.
- We could help you enhance the workforce collaboration by optimizing the IT solutions for your organization.
- Our aim is to enhance customer satisfaction with the help of quality IT infrastructure solutions.
- Our Network Assessment Service includes:
 - Inventory analysis
 - Identification of any type of network issues
 - Network documentation
 - Review of traffic analysis
 - Correlating the collected data

Our Services

- Managed Network Service
- Managed Services And IT Consulting
- Smart Office Connectivity
- Managed Security Services
- Cloud Integration Service
- Network Penetration
- Data Security Services

Managed Network Service

- In-house IT network service teams face various difficulties in managing complex and ever-changing network requirements. At the equal time, organizations struggle to maintain skilful network engineers and hope to keep manpower attrition at the minimum.
- The excellent combination of expertise, automation, analytics and delivery models to control the commands installed by fresh technologies on your networks. Managed Network Service is planned to approach the complexities presented by network virtualization, consolidation of networks and the convergence of various network technologies.
- HEX64 provides Managed Network Services, a comprehensive solution to monitor & manage an organization's IT infrastructure based on a service control framework that adheres to a set of processes for rapid network deficiency discovery and performance measurements monitoring.



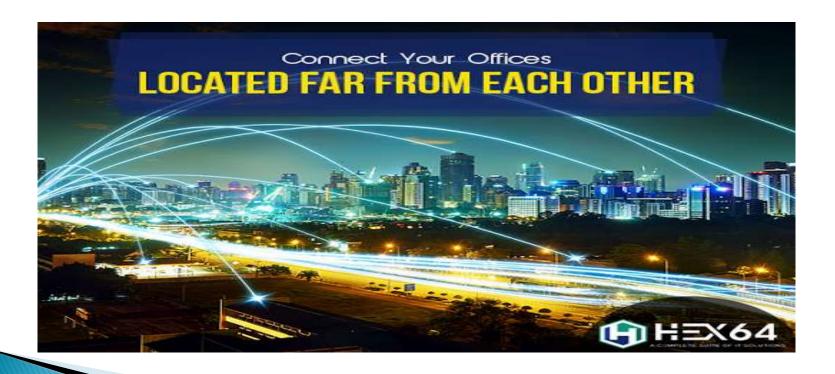
Managed Services And IT Consulting

- IT strategy about the revenue hurdles and order to retaining/improving operating edges. By adopting Managed Services and IT consulting as an approach, one may have a definite way to decrease operational costs with optimum performance and high availability.
- Our teams of expert engineers can take care of your IT infrastructure and you can focus more on core business with no worries about the IT infrastructure. Look at our key service areas:
- Business Continuity Strategy
- Analyzing the current position of IT and identifying gaps.
- Ideating with method business function participants to expand IT strategy.



Smart Office Connectivity

The VPN system is the secure medium to connect remote offices or mobile users to a central network. we aim at offering personalized solutions for the issues related with Hosting an IP based networking. We are adept in solving both small and large scale issues that rise over a period. Flexible networking and storage solutions are offered addressing specific problems with the help of VPN or L3 MPLS technology.



Managed Security Services

Managed security services provide outsourced monitoring and control of security devices and systems. General services involve managed firewall, interference detection, the virtual private network, vulnerability scanning, patching, upgrading, and anti-virus services. HEX64's high-level Security Operations Center is available 24/7 to monitor security incidences and reduce the number of operational security personnel, which an organization needs to hire, train and retain them to manage an agreeable protection presence.



Cloud Integration Service

Cloud-based solutions are gaining emphasis and companies across the world are adopting them for exploring its benefits. The forward-thinking companies demand cost-effective, secure and accessible services. This is possible through an integration platform which could assemble a diverse portfolio of applications. Services include a broad portfolio of miscellaneous software and hardware products for enabling public, private and hybrid cloud systems.



Network Penetration

HEX64 believes that networking security is of primary importance as a huge amount of confidential data is stored, retrieved and sent in the entire cycle of the process. In the world of networking security, the significance of network penetration testing is very high. Giving you a better view of our ways of working, we help you get the ways of a hacker's mind. Breaking into your security system lead us to alert you of your security preparedness.



Data Security Services

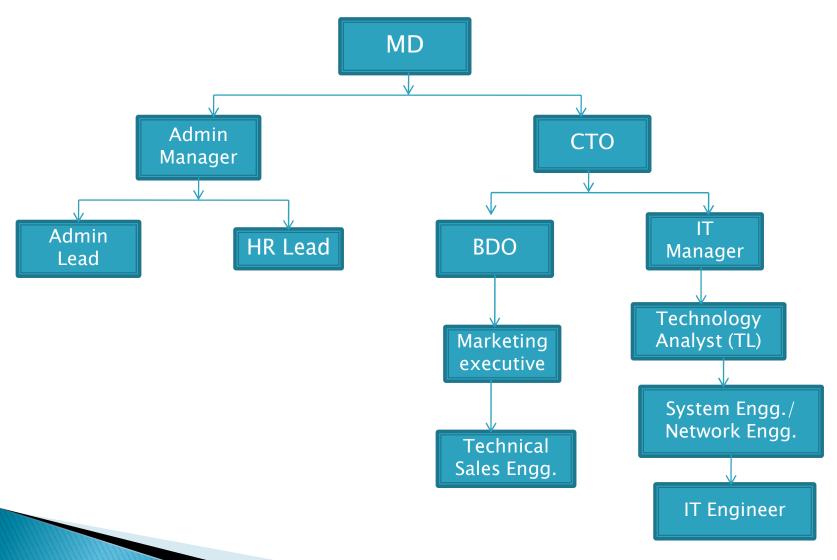
We also provide Data Security Incident Management services and Managed DLP. We help create a roadmap for enterprises, offering various engagement models that optimally used solutions to achieve maximum protection against data breaches.



Our approach

- Collecting infrastructure information.
- Reviewing the requirement.
- Creating draft plan.
- Discussing the plan with client so we both are on same page.
- Creating final plan.
- Phase-I implementation (pilot)
- Collecting review and feedback
- Subsequent phase implementation.

Operation chart



Service Levels, Rankings, and Priority For AwareBase Corp. Edmonton DataCenter Maintenance

Severity Level	Description	Target Response	Working Hours
Outage	Production server/service down	Immediate	24x7x365
Critical	High risk of server downtime	Within 1 hour	24x7x365
Urgent	End-user impact initiated	Within 2 hours	8 AM - 8 PM (Mon-Sat)
Important	Potential for performance impact if not addressed	Within one business day	9 AM - 6 PM (Mon-Fri)
Monitor	Issue addressed but potentially impactful in the future	Within 48 business hours	24x5
Informational	Inquiry for information	Within 72 business hours	24x5

Note- During the last business year, we had achieved 99.12% SLA.

Client feedback



Ryan Jensen (Business Systems Specialist)

AwareBase Corp.

They provide high quality and reliable services; we are satisfied with the services offered. Its pleasure working with HEX64



Ankur Tripathi (Project Manager)

Cuttingedge Translation Services

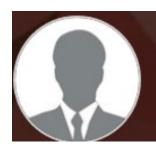
There are extremely responsive and the services are really useful.



Prabhat

Websure Solutions

Found the services useful and meet the needs well.



Pankaj Kohli

Cuttingedge Translation Services

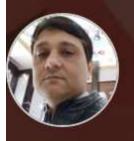
HEX64 services are reliable and they are very responsive.



Karen White

AwareBase Corp.

Being able to contact HEX64 for support or advice 24×7 has been invaluable. I respect and trust their opinions and suggestions.



Ashish
Mars Infocare Solutions

The services are reliable, high quality and very useful. Its great experience to work with HEX64

Clients





AwareBase

Canada

Canada (Sub Client)







India





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Thank

You